

# USER RULES Naturzeit Kletterwald am Kolben GmbH

Course	Black	Pink	Yellow	Orange	Red	Green	Light blue	Dark blue
Small children 3-5 years old accompanied by an adult (even not climbing)		●						
Children 6-11 years old accompanied by a climbing adult (adult-to-child ratio, max 1 to 4)	●	●	●	●	●	●	●	●
Children 12-14, adults/adolescents 15+	●		●	●	●	●	●	●

Every participant moves independently through the entire ropes course. The safety mechanisms are state of the art, but users must use them correctly and with concentration. There is an acute danger of falling if the safety mechanisms are misused. A fall can cause severe injuries. Please comply with all of our signs, safety notices, the General Terms and Conditions that are displayed, and the following User Rules. Discuss these rules in detail and thoroughly with your children and adolescents!

1. Every visitor must be healthy and have normal physical and mental resilience. When in doubt, please ask our safety staff, and inform us about possible restrictions. Persons under the influence of alcohol and drugs are not allowed to climb.
2. All instructions from safety staff must be followed. Each participant must participate in the entire theoretical and practical orientation. The safety equipment (belt, helmet, & Smart belay) may only be used according to the instructions of our employees. After the orientation is completed and after completely going through an orientation course under the supervision of a trainer, every participant is responsible for themselves and the minors that they supervise and goes through the course at their own risk. Please conduct yourself responsibly.
3. Both of the Smart belay carabiners must be clipped onto the green safety ropes at the same time. Only one carabiner is clipped for a short time when a carabiner is being moved. At no time are participants allowed to be unsecured in the facility! Go through the facility checking the climbers in front of you, and have yourself checked by the climbers behind you.
4. The safety equipment may not be transferred to another person and may not be taken off when going through the course. If the equipment is taken off during a rest or bathroom break, the equipment must be checked again and be approved by one of our trainers after it has been put back on. You may not leave the ropes course premises with equipment.
5. A maximum of three persons are allowed on a platform, and only one person at a time may be doing an exercise. The two marked observation platforms in the light blue and green courses are an exception. A maximum of 5 persons may be on these observation platforms at one time.
6. Children from 3-5 years old must be accompanied by an adult on the ground even on the course for small children. Children from 6-11 years old must be accompanied by an adult guardian in an adult-to-child ratio of at least 1:4 on all other courses. Adolescents 12 and older may climb alone in the facility with the permission of a parent or guardian.
7. All items such as cameras, cellular phones, jewelry, beverage containers, bags, backpacks, etc., that could be dangerous for you or others are NOT allowed to be brought along when going through the course. We recommend taking off jewelry and watches. Piercings should be taken off or taped. Long hair must be put up in a suitable way and bandannas and scarves must be taken off to avoid being caught during the exercises and on the rope ways.
8. Every participant has 3 hours to go through the various courses by themselves after receiving the safety orientation in our facility. For every additional partial or full hour, a fee of 8 euros for adults and 5 euros for children is due. Ticket prices are not refunded upon cancellation by one's own request or due to storms or bad weather.
9. By consenting to our User Rules, every participant affirms (for minors the parent/guardian) that from a medical viewpoint there are no reservations against climbing in our facility, which has a high level of self-responsibility regarding safety. Moreover, you confirm with your signature that you have completely and attentively read these User Rules, completely understood their content, and that you are in complete agreement with the User Rules. Every signer also declares their agreement with Naturzeit Kletterwald am Kolben GmbH's General Terms and Conditions that are displayed and are available online.
10. We reserve the right to exclude any participants from our facility with immediate effect in the event of violations of any kind.

With my signature, I consent to Naturzeit Kletterwald am Kolben GmbH's User Rules and affirm my agreement with Naturzeit Kletterwald am Kolben GmbH's GTCs ([www.naturzeit.eu](http://www.naturzeit.eu)).

Adult participants/parents or guardians

.....  
 Last name/first name  
 .....  
 Street/house no.  
 .....  
 Postal code/city  
 .....  
 Telephone no.  
 .....

Minors who are participants

..... age  
 Last name/first name  
 ..... age  
 Last name/first name  
 ..... age  
 Last name/first name  
 ..... age

Date and signature of adult participants and or parents or guardians

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# User Rules for groups and families with children under 12 years old

(These apply in addition to the normal User Rules)

Children under 12 years old are only allowed to climb in our facility accompanied by an adult/parent or guardian. Children under 120 cm may only climb in the course for small children accompanied by a (non-climbing) adult. Please remember that you as an adult accompanying person and as a parent/guardian in addition to the safety trainers are responsible for the safety of your children to a high degree. Please make sure that you and your children handle the safety equipment correctly (set an example). Children and adolescents under 18 require a written statement of agreement from a parent or guardian. With my signature, I consent to Naturzeit Kletterwald am Kolben GmbH's User Rules and affirm my agreement with Naturzeit Kletterwald am Kolben GmbH's GTCs ([www.naturzeit.eu](http://www.naturzeit.eu)). I allow my children who are listed below to climb on the Kletterwald am Kolben ropes course.

	Last name/first name of minor	Address	Age	signature of adult participant
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